WC 08-42



# BEFORE THE FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

In the Matter of	) STATE OF THE CORN ORIGINAL
Section 63.71 Application of	DOCKET FILE COPY ORIGINAL
Comcast Phone of Virginia, Inc.	)
	) File No
for Authority Pursuant to	)
Section 214 of the Communications	)
Act to Discontinue the Provision	) Ell Elly a continue
of Comcast Digital Phone	FILED/ACCEPTED
Telecommunications Service in	) FEB 2 0 2008
Richmond, Virginia	*** *** *** *** *** *** *** *** *** **

#### **SECTION 63.71 APPLICATION**

Comcast Phone of Virginia, Inc. d/b/a Comcast Digital Phone ("Comcast Phone"), hereby seeks authorization pursuant to Section 214(a) of the Communications Act of 1934, as amended, 47 U.S.C. § 214(a), and Section 63.71 of the Commission's Rules, 47 C.F.R. § 63.71, to discontinue its provision of certain telecommunications service (offered to the public under the brand name "Comcast Digital Phone" ("CDP")) to its customers in Richmond, Virginia. In support of this Application, Comcast Phone provides the following information:

#### I. Information Required by 47 C.F.R. $\S$ 63.71(a)(1) – (a)(4)

#### 1. Name and Address of Carrier

Comcast Phone of Virginia, Inc. One Comcast Center, 50th Floor Philadelphia, PA 19103 Attn: Brian A. Rankin

#### 2. Date of Planned Service Discontinuance

Comcast Phone plans to discontinue the provision of its CDP offering in the Richmond area on or after April 21, 2008, but no earlier than 31 days after the Commission releases public notice of this filing. Further, the proposed April 21, 2008 disconnection will be a "soft disconnect" only. Customers will continue to be able to call emergency services ("911") as well as the Comcast Phone call center until May 21, 2008 (or one month after the authorized disconnection date). Comcast Phone will continue to provide other telecommunications services in Virginia after the proposed discontinuance.

#### 3. Points of Geographic Areas of Service Affected

Comcast Phone currently provides interstate (and intrastate) telecommunications service throughout Virginia, including Richmond. Comcast Phone is following the appropriate state law for discontinuance of the applicable CDP offering service in the Richmond area only. Comcast Phone will assist affected customers during their transition to service providers.

#### 4. Description of Type of Service Affected

Pursuant to this application, Comcast Phone seeks authority to discontinue its CDP offering only. Comcast Phone will continue to provide various telecommunications services in the state, including various telephone exchange and exchange access service offerings.

#### II. Notice to Customers

In accordance with 47 C.F.R. § 63.71(a), Comcast Phone has notified all affected customers of the planned discontinuance of its CDP offering. Specifically, Comcast Phone sent letters (in English and Spanish) via first class U.S. Mail to each of the affected customers on February 19, 2008, which included all the information required by 47 C.F.R. § 63.71(a)(1) –

(a)(4), as well as the statement applicable to non-dominant carriers set forth in 47 C.F.R. § 63.71(a)(5)(i). A copy of the notification letter is provided as Attachment 1.

#### III. Notice to States and the Dept. of Defense

In accordance with 47 C.F.R. 63.71(a), Comcast Phone has mailed a copy of this Application to the Governor of Virginia, the Virginia State Corporation Commission Division of Communications, and the Secretary of Defense.

#### IV. Non-Dominant Status

Comcast Phone is a non-dominant carrier in the local exchange, interstate, and interexchange services markets.

#### V. Designated Contacts

Correspondence concerning this Application should be directed to:

Michael C. Sloan
Davis Wright Tremaine, LLP
1919 Pennsylvania Avenue, N.W.
Suite 200
Washington, DC 20006
(202) 973-4227
michaelsloan@dwt.com

WHEREFORE, Comcast Phone of Virginia, Inc. respectfully requests that the Commission authorize the discontinuance of the Comcast Digital Phone telecommunications service offering in Richmond, Virginia on or after April 21, 2008, or 31 days after the Commission releases public notice of this filing, which ever date is earlier.

Respectfully submitted:

By:

Michael C. Sloan
Brian J. Hurh
Davis Wright Tremaine, LLP
1919 Pennsylvania Ave., N.W., Suite 200
Washington, D.C. 20006

*Telephone*: (202) 973-4227 *Facsimile*: (202) 973-4499

Counsel for Comcast Phone of Virginia, Inc.

Dated: February 20, 2008

## Attachment 1 Sample Customer Notification Letter



### **IMPORTANT NOTIFICATION**

DATE
Dear Valued Customer:
In order to continue providing competitive communications services, we will be <b>discontinuing</b> the provision of Comcast Digital Phone service at your residence on <b>April 21, 2008, subject to governmental approval.</b>
In most areas, Comcast provides an alternative service called Comcast Digital Voice, which includes unlimited local and domestic long distance along with 12 popular calling features. If you prefer to use another provider, Comcast will cooperate with you through the date of discontinuance to transition your local telephone service to the carrier of your choice and will assist you in transitioning your existing local telephone number(s) where permitted. To learn more about Comcast Digital Voice, please call our Customer Care Department at <b>1-800-COMCAST</b> . Otherwise, please consult your local telephone directory for a list of other possible providers.
YOUR ACTION IS REQUIRED! Please note that you must subscribe to another telephone service prior to 4/21/08, or you will not have access to local, toll or long distance telephone services currently available with Comcast Digital Phone.
The FCC will normally authorize the proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Comcast Phone of Virginia, Inc. Comments should include specific information about the impact of this proposed discontinuance upon you, including any inability to acquire reasonable substitute service.
Sincerely,
Comcast Digital Phone



#### **NOTIFICACIÓN IMPORTANTE**

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Estimado y valioso cliente:

Para continuar brindando servicios de comunicaciones competitivos, **discontinuaremos** la prestación del servicio de Teléfono Digital Comcast en su residencia el día **31 de abril de 2008, mediante** aprobación previa del gobierno.

En la mayoría de las regiones, Comcast ofrece un servicio alternativo llamado Voz Digital Comcast, que incluye llamadas ilimitadas locales y de larga distancia nacional, con 12 populares funciones de llamadas. Si prefiere emplear a otra empresa, Comcast cooperará con usted después de la fecha de discontinuación para transferir su servicio telefónico local al proveedor de su elección y le brindará asistencia para la transferencia de sus números telefónicos locales existentes si eso está permitido. Para conocer más sobre Voz Digital Comcast, llame a nuestro Departamento de Atención al Cliente, al 1-800-COMCAST. Si no, consulte su directorio telefónico local para encontrar una lista de otros proveedores posibles.

¡ES NECESARIO QUE USTED ACTÚE! Recuerde que usted debe inscribirse a otro servicio telefónico antes del 21/4/08, o no podrá tener acceso a los servicios telefónicos locales, por cargos o de larga distancia actualmente disponibles mediante Teléfono Digital Comcast.

La FCC generalmente autoriza la discontinuación de servicios propuesta, a menos que se demuestre que los clientes no podrían recibir servicios o un reemplazo razonable de otro proveedor, o que la comodidad y la necesidad pública se verán afectadas de manera adversa. Si usted desea oponerse, deberá presentar sus comentarios lo más pronto posible, antes de los 15 días contados desde la fecha en que la Comisión haga pública la notificación de la discontinuación propuesta. Dirija sus comentarios a la Comisión Federal de Comunicaciones (FCC), Oficina de Competencia de Líneas Móviles, División de Políticas de Competencia, Washington DC 20554, con una referencia al artículo 63.71, Solicitud de Comcast Phone of Virginia, Inc. Los comentarios deben también incluir información específica sobre los efectos que tendrá para usted la discontinuación propuesta, por ejemplo la imposibilidad de contratar un servicio de reemplazo razonable.

Atentamente,

Teléfono Digital de Comcast